

## **SECTION 3 - TOLL SERVICES**

### **3.1 APPLICATION OF CHARGES**

3.1.2 This Part applies to Message T<sup>2</sup> Toll Services furnished or made available by T<sup>2</sup> Communications over facilities wholly within or partly within and partly without the State of Michigan, between two or more points within the State of Michigan where the respective rate centers of such points also are located in said State.

3.1.3 The General Regulations of the Company apply to Toll Services in addition to the regulations set forth in this Part.

### **3.2 APPLICATION OF TARIFF**

3.2.1 This Part applies to Toll Services within the State of Michigan where the respective rate centers also are located in Michigan.

3.2.2 The General Regulations of the Telephone Company apply to Toll Services, in addition to the regulations included in this Part.

### **3.3 EXPLANATION OF TERMS**

3.3.1 Toll Services - Includes T<sup>2</sup> Toll Service, Toll Free, Directory Assistance, Operator Services, ICALL LD Packs, Prepaid Calling Cards, Calling Cards, and ICB – Individual Contract Basis as defined herein.

### **3.4 TIMING AND BILLING OF MESSAGES**

3.4.1 On station-to-station calls, chargeable time begins when connection is established between the calling telephone and the called telephone.

3.4.2 Chargeable time ends when the connection is terminated at any point, by either party

3.4.3 Chargeable time does not include time lost because of faults or effects in the service.

3.4.4 Toll Service and Call Pack calls are billed in 18 second minimums, with 6 second rounding of calls after the 18 second minimum. All calls are rounded up to the next highest 6 second increment.

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301 Hoover Blvd, Suite 100, Holland, MI 49423

## **SECTION 3 - TOLL SERVICES – (Continued)**

### **3.4 TIMING AND BILLING OF MESSAGES (Continued)**

3.4.5 Operator Services and Calling Card Services are billed in one minute increments with a three minute minimum.

3.4.6 The total charge of a call is rounded up to the nearest cent.

3.4.7 All end-user billing is assumed to be sent via e-mail, an additional unregulated charge may be assessed for providing a paper bill or other media type.

### **3.5 CALLING PARTY DISCONNECT REQUIREMENT**

3.5.1 The regulations governing the Calling Party Disconnect Requirement are specified elsewhere in the Company's Tariffs.

### **3.6 CLASS OF SERVICE**

3.6.1 Class of Service is determined based upon the type of local service purchased.

### **3.7 PRODUCT DESCRIPTIONS**

3.7.1 T<sup>2</sup> Toll Service (1+)  
Service provides customers with the ability to originate calls from access lines preselected to T<sup>2</sup> or customer initiated dial around to all other stations on the public switched telephone network bearing the designation of any central office exchanges outside the customer's local calling area.

3.7.2 Toll Free Service (8xx)  
Toll Free Service is an inbound-only service that allows callers located anywhere in the State of Michigan to place Toll Free Calls to Customers by dialing an assigned telephone number with an 8XX area code. The Company provides Switched and Dedicated Toll Free Service. Calls may be terminated either to the Customer's local exchange telephone service or dedicated access line.

3.7.3 Directory Assistance  
Directory Assistance ("DA") is a Service that provides Customers with access to telephone number information. Access is obtained by direct dialing 1 + (Area Code) 555-1212. This does not include Local Directory Assistance

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## **SECTION 3 - TOLL SERVICES – (Continued)**

### **3.7 PRODUCT DESCRIPTIONS (Continued)**

#### **3.7.4 Operator Services**

Operator Services involve assisting Customers with the placement of telephone calls, including collect calls, calling cards, credit card calls, person-to-person calls, third party calls, and other related operator services as well as the obtaining of related information. The Customer must pay for these calls by credit card at the time service.

#### **3.7.5 ICALL LD Packs**

A T<sup>2</sup> offering that allows a customer to preselect a given number of minutes of T<sup>2</sup> Toll Service for a monthly recurring charge. Preselected minutes must be used in the month purchased. For purposes of calculating traffic subject to the preselected bundle rates as well as "overage" rates, the Company will not differentiate between domestic intraLATA, interLATA, or interstate toll minutes of use. Call Pack pricing will not apply to international traffic.

#### **3.7.6 Pre-Paid Calling Card Services**

Pre-Paid Calling Card Service enables Customers to make Calls through the use of a long distance calling card to points throughout the State of Michigan. These cards expire ninety after activation. Charges incurred are debited from the calling card account. Access to the network is available through 1-800 or other toll-free access arrangements. The caller will then be prompted to dial the telephone number associated with the called station and an authorization code in order to complete the call. 8XX placed calls are blocked.

#### **3.7.7 Calling Card Services**

Calling Card Service enables Customers to make Calls through the use of a long distance calling card to points throughout the State of Michigan. Charges incurred are billed to the Customer's account. Access to the network is available through 1-800 or other toll-free access arrangements. The caller will then be prompted to dial the telephone number associated with the called station and an authorization code in order to complete the call.

## **SECTION 3 - TOLL SERVICES – (Continued)**

### **3.7 PRODUCT DESCRIPTIONS (Continued)**

#### **3.7.8 ICB - Individual Contract Basis**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum T<sup>2</sup> charges, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer.

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## SECTION 3 - TOLL SERVICES – Continued

### 3.8 RATES AND CHARGES

#### 3.8.1 T<sup>2</sup> Toll Service

##### i. Switched

1. For all residential customers who have preselected T<sup>2</sup> for their intraLATA and interLATA long distance provider:

Rate per minute \$0.15

2. For all Business customers who have preselected T<sup>2</sup> for their intraLATA and interLATA long distance provider:

Rate per minute \$0.10

3. For all customers who have not preselected T<sup>2</sup> for their intraLATA or interLATA long distance provider:

Rate per minute \$0.25

##### ii. Dedicated

ICB Only

##### iii. Preselected Interexchange Carrier Charge

For Customer that preselects T<sup>2</sup> Communications as their long distance provider, a \$4.00 per access line charge may apply.

#### 3.8.2 Toll Free Service (8xx)

##### i. Switched

Monthly Service Charge

\$2.00/month

##### ii. Rate per Min same as corresponding T<sup>2</sup> Toll Service

- iii. A \$0.86 per call surcharge will apply to all calls placed from a payphone.

##### iv. Dedicated

ICB Only

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